



Massachusetts – Mobile Crisis Care Options

When someone is experiencing a severe mental health crisis, they may need face-to-face response urgently. Mobile crisis providers will respond to wherever the crisis is occurring in the local community and will work to stabilize individuals in their home setting.

The providers listed below represent all available mobile crisis providers in the state – areas they operate in, phone number, hours of operation, and ages served. Areas without mobile crisis services are not listed.

Service Area: Metro West	
Advocates Inc.	
Contact	1-800-640-5432
Hours of Operation	24/7
Ages Served	All ages
Service Area: Cape Cod and the Islands	
Baycove Crisis	
Contact	1-833-229-2683
Hours of Operation	24/7
Ages Served	All ages
Service Area: Boston, Cambridge, Fall River and Somerville	
Boston Medical/ Boston Emergency Services Team (BEST)	
Contact	1-800-981-4357
Hours of Operation	24/7
Ages Served	All ages
Service Area: Northampton	
Clinical and Support Options	
Contact	1-844-788-6470
Hours of Operation	24/7
Ages Served	All ages
Service Area: Brockton	
Community Counseling of Bristol County (CCBC) Brockton	
Contact	1-508-580-0801
Hours of Operation	24/7
Ages Served	All ages
Service Area: North County	
Community HealthLink Inc.	
Contact	1-800-977-5555
Hours of Operation	24/7
Ages Served	All ages

Service Area: South Shore	
Aspire Health Alliance	
Contact	1-800-528-4890
Hours of Operation	24/7
Ages Served	All ages
Service Area: Southern Pioneer Valley	
Behavioral Health Network	
Contact	1-800-437-5922
Hours of Operation	24/7
Ages Served	All ages
Service Area: Southern Coast	
Child and Family Services of New Bedford	
Contact	1-877-996-3154
Hours of Operation	24/7
Ages Served	All ages
Service Area: Greenfield	
Clinical and Support Options	
Contact	1-800-562-0112
Hours of Operation	24/7
Ages Served	All ages
Service Area: Taunton and Attleboro	
Community Counseling of Bristol County (CCBC) Taunton Attleboro	
Contact	1-800-660-4300
Hours of Operation	24/7
Ages Served	All ages
Service Area: Worcester	
Community HealthLink Inc.	
Contact	1-866-549-2142
Hours of Operation	24/7
Ages Served	All ages

Service Area: Tri-City	
Eliot Community Services	
Contact	1-800-988-1111
Hours of Operation	24/7
Ages Served	All ages
Service Area: North Essex	
Northeast Behavioral Health Corporation	
Contact	1-866-523-1216
Hours of Operation	24/7
Ages Served	All ages
Service Area: South County	
Riverside Community Care	
Contact	1-800-294-4665
Hours of Operation	24/7
Ages Served	All ages
Service Area: The Berkshires	
The Brien Center for Mental Health and Substance Abuse	
Contact	1-800-252-0227
Hours of Operation	24/7
Ages Served	All ages

Service Area: Lowell	
Lahey Crisis	
Contact	1-800-830-5177
Hours of Operation	24/7
Ages Served	All ages
Service Area: Lawrence	
Northeast Behavioral Health Corporation	
Contact	1-877-255-1261
Hours of Operation	24/7
Ages Served	All ages
Service Area: Norwood	
Riverside Community Care	
Contact	1-800-529-5077
Hours of Operation	24/7
Ages Served	All ages

