

New York – Mobile Crisis Care Options

When someone is experiencing a severe mental health crisis, they may need face-to-face response urgently. Mobile crisis providers will respond to wherever the crisis is occurring in the local community and will work to stabilize individuals in their home setting.

The providers listed below represent all available mobile crisis providers in the state – the areas they operate in, their phone number, hours of operation. Areas without mobile crisis services are not listed.

| Arbor House Crisis Outreach Team | | Center for Well Being - Morrisonville | |
|---|-------------------|---|----------------|
| Contact | 1-845-225-1222 | Contact | 1-866-577-3836 |
| Hours of Operation | 24/7 | Hours of Operation | 24/7 |
| Ages Served | Ages 17 and under | Ages Served | All ages |
| Family Services of Chemung County | | Finger Lakes Mobile Crisis Outreach Program | |
| Contact | 1-607-442-6900 | Contact | 1-800-310-1160 |
| Hours of Operation | 24/7 | Hours of Operation | 24/7 |
| Ages Served | All ages | Ages Served | All ages |
| Greene Mobile Crisis Assessment Team | | Liberty Resources Mobile Crisis Team | |
| Contact | 1-518-943-5555 | Contact | 1-855-778-1900 |
| Hours of Operation | 9 am – 9 pm daily | Hours of Operation | 24/7 |
| Ages Served | All ages | Ages Served | All ages |
| Mental Health Association of Essex County | | Monroe Mobile Crisis Team | |
| Contact | 1-888-854-3773 | Contact | 1-585-275-5151 |
| Hours of Operation | 8 am – 5 pm daily | Hours of Operation | 24/7 |
| Ages Served | All ages | Ages Served | All ages |
| Nassau County / Long Island Children's Mobile Integrated Team | | New York City Well Mobile Crisis Team | |
| Contact | 1-516-227-8255 | Contact | 1-888-692-9355 |
| Hours of Operation | 24/7 | Hours of Operation | 24/7 |
| Ages Served | All ages | Ages Served | All ages |
| North Country Mobile In | tegration Team | | |
| Hours of Operation | 24/7 | Ages Served | All ages |
| Franklin County | 1-518-891-5535 | Jefferson County | 1-315-782-2327 |
| Lewis County | 1-315-376-5200 | St. Lawrence County | 1-315-265-2422 |
| Northern Rivers / Parson Adult, Child and Adolescent Mobile Crisis Team | | Orange County Mobile Mental Health Team | |
| Contact | 1-518-549-6500 | Contact | 1-800-832-1200 |
| Hours of Operation | 24/7 | Hours of Operation | 24/7 |
| Ages Served | All ages | Ages Served | All ages |
| Oswego Health Mobile Crisis Service | | Rockland County Behavioral Health Mobile Response Team | |

Contact

Hours of Operation

Ages Served

Hours of Operation

Ages Served

1-315-326-4100

24/7

All ages

Contact

24/7

All ages

1-845-517-0400

| Rochester Psychiatric | Center / Western Children's | Mobile Integrated Team | | |
|---|-----------------------------|--|-------------------|--|
| County | Contact | Hours of Operation | Ages Served | |
| Genesee | 1-585-283-5200 | 8:30 am - 4:30 pm daily | Youth only | |
| Livingston | 1-877-356-9211 | 24/7 | All ages | |
| Orleans | 1-800-342-9871 | 24/7 | 17 and under | |
| Wyoming | 1-585-283-5200 | 24/7 | 17 and under | |
| Southern Tier / The Neighborhood Center Mobile Integrated Team | | Southern Tier / Western New York Children's Mobile Integrated Team | | |
| Contact | 1-844-732-6228 | Contact | 1-888-448-3367 | |
| Hours of Operation | 24/7 | Hours of Operation | 24/7 | |
| Ages Served | All ages | Ages Served | Ages 17 and under | |
| Southern Tier Mobile I | ntegrated Team | | | |
| County | Contact | Hours of Operation | Ages Served | |
| Broome | 1-607-762-2302 | 24/7 | All ages | |
| Cattaraugus | 1-800-339-5209 | 24/7 | All ages | |
| Ontario | 1-315-462-1080 | 24/7 | All ages | |
| Schuyler | 1-607-737-5369 | 24/7 | 17 and under | |
| Steuben | 1-607-937-7800 | 24/7 | All ages | |
| Tompkins | 1-607-272-1616 | 24/7 | All ages | |
| Tioga | 1-607-687-1010 | 24/7 | All ages | |
| Yates | 1-315-531-2400 | 24/7 | All ages | |
| Suffolk County Mobile Crisis | | Sullivan Mobile Mental Health Team | | |
| Contact | 1-631-952-3333 | Contact | 1-845-791-7312 | |
| Hours of Operation | 8 am - Midnight daily | Hours of Operation | 24/7 | |
| Ages Served | All ages | Ages Served | All ages | |
| Ulster County Mobile Mental Health Team | | Westchester County Crisis Prevention and Response Team | | |
| Contact | 1-844-277-4820 | Contact | 1-914-925-5959 | |
| Hours of Operation | 10 am - 10 pm daily | Hours of Operation | 24/7 | |
| Ages Served | All ages | Ages Served | All ages | |
| Western New York Children's / Erie County Medical Center Mobile Integrated Team | | Western New York Children's Mobile Crisis Outreach Team | | |
| Contact | 1-716-834-3131 | Contact | 1-800-724-0461 | |
| Hours of Operation | M-F, 8 am – 9 pm | Hours of Operation | 24/7 | |
| Ages Served | Adults only | Ages Served | Ages 17 and under | |
| Western New York Children's Mobile Crisis Response Team | | | | |
| Contact | 1-716-285-3515 | | | |
| Hours of Operation | 24/7 | | | |

All ages

Ages Served

Counties Served

| County | Provider Name |
|-------------|---|
| Albany | Northern Rivers Mobile Crisis |
| Allegany | Southern Tier / Western New York Children's Mobile Integrated Team |
| Bronx | NYC Well Mobile Crisis Team |
| Broome | Southern Tier Mobile Integrated Team |
| Cattaraugus | Southern Tier Mobile Integration Team Service Area |
| Cayuga | Liberty Resources Mobile Crisis Team |
| Chautauqua | Western NY Children's Mobile Crisis Outreach Team |
| Chemung | Family Services of Chemung County |
| Chenango | Southern Tier / The Neighborhood Center Mobile Integrated Team |
| Clinton | Center for Well Being - Morrisonville |
| Columbia | Greene Mobile Crisis Assessment Team |
| Cortland | Liberty Resources Mobile Crisis Team |
| Delaware | Southern Tier / The Neighborhood Center Mobile Integrated Team |
| Erie | Western New York Children's / Erie County Medical Center Mobile Integrated Team |
| Essex | Mental Health Association of Essex County |
| Franklin | North County Mobile Integrated Team |
| Fulton | Oswego Health Mobile Crisis Service |
| Genesee | Rochester Psychiatric Center / Western New York Children's Mobile Integrated Team |
| Greene | Greene Mobile Crisis Assessment Team |
| Herkimer | Southern Tier / The Neighborhood Center Mobile Integrated Team |
| Jefferson | North Country Mobile Integration Team |
| Kings | NYC Well Mobile Crisis Team |
| Lewis | North Country Mobile Integration Team |
| Livingston | Rochester Psychiatric Center Mobile Integrated Team |
| Madison | Liberty Resources Mobile Crisis Team |
| Monroe | Monroe Mobile Crisis Team |
| Nassau | Nassau County / Long Island Children's Mobile Integrated Team |
| New York | NYC Well Mobile Crisis Team |
| Niagara | Western NY Children's Mobile Crisis Response Team |
| Oneida | Southern Tier / The Neighborhood Center Mobile Integrated Team |
| Onondaga | Liberty Resources Mobile Crisis Team |
| Ontario | Southern Tier Mobile Integrated Team |
| Orange | Orange County Mobile Mental Health Team |
| Orleans | Rochester Psychiatric Center / Western Children's Mobile Integrated Team |
| Oswego | Liberty Resources Mobile Crisis Team |
| Otsego | Southern Tier / The Neighborhood Center Mobile Integrated Team |
| Putnam | Arbor House Crisis Outreach Team |
| Queens | NYC Well Mobile Crisis Team |
| Rensselaer | Northern Rivers/Parson Adult, Child and Adolescent Mobile Crisis Team |
| Richmond | New York City Well Mobile Crisis Team |
| Rockland | Rockland County Behavioral Health Mobile Response Team |
| Saratoga | Northern Rivers/Parson Adult, Child and Adolescent Mobile Crisis Team |
| Schenectady | Northern Rivers/Parson Adult, Child and Adolescent Mobile Crisis Team |

| Schoharie | Southern Tier / The Neighborhood Center Mobile Integrated Team |
|-------------|---|
| Schuyler | Southern Tier MIT (Mobile Integrated Team) |
| Seneca | Finger Lakes Mobile Crisis Outreach Program |
| St Lawrence | North Country Mobile Integration Team |
| Steuben | Southern Tier Mobile Integrated Team |
| Suffolk | Suffolk County Mobile Crisis |
| Sullivan | Sullivan Mobile Mental Health Team |
| Tioga | Southern Tier Mobile Integrated Team |
| Tompkins | Southern Tier Mobile Integrated Team |
| Ulster | Ulster County Mobile Mental Health Team |
| Warren | Northern Rivers / Parson Adult, Child and Adolescent Mobile Crisis Team |
| Washington | Northern Rivers / Parson Adult, Child and Adolescent Mobile Crisis Team |
| Westchester | Westchester County Crisis Prevention and Response Team |
| Wyoming | Rochester Psychiatric Center Mobile Integrated Team |
| Yates | Southern Tier Mobile Integration Team Service Area |