



Virginia – Mobile Crisis Care Options

When someone is experiencing a severe mental health crisis, they may need face-to-face response urgently. Mobile crisis providers will respond to wherever the crisis is occurring in the local community and will work to stabilize individuals in their home setting.

The providers listed below represent all available mobile crisis providers in the state – areas they operate in, phone number, hours of operation, and ages served. Areas without mobile crisis services are not listed.

*Sliding scale may apply for non-Medicaid recipients.
**Indicates the provider uses a co-responder model with law enforcement

Behavioral Health Services of Virginia	
Contact	1-804-977-1365
Hours of Operation	Mon.-Fri.: 9 a.m.–8 p.m.
Ages Served	Adults only
Colonial Behavioral Health	
Contact	1-757-378-5555
Hours of Operation	Daily: 7 a.m.–11 p.m.
Ages Served	All ages
Danville-Pittslyvania Community Services	
Contact	1-434-793-4922
Hours of Operation	24/7
Ages Served	All ages
Fairfax-Falls Church CSB	
Contact	1-703-573-5679
Hours of Operation	Daily: 9 a.m.–5 p.m.
Ages Served	All ages
Harrisonburg-Rockingham CSB*	
Contact	1-540-434-1766
Hours of Operation	Mon.-Fri.: 8:30 a.m.–5 p.m.
Ages Served	Adults only
New River Valley Community Services	
Contact	1-540-961-8400
Hours of Operation	24/7
Ages Served	All ages
Virginia Beach CSB**	
Contact	1-757-385-0888
Hours of Operation	24/7
Ages Served	Adults only

City of Chesapeake Crisis Line	
Contact	1-757-547-9334
Hours of Operation	24/7
Ages Served	All ages
CR2 *	
Contact	1-844-627-4747
Hours of Operation	24/7
Ages Served	All ages
Dickenson County Behavioral Health	
Contact	1-276-926-1680
Hours of Operation	24/7
Ages Served	All ages
Hampton-Newport News CSB	
Contact	1-757-788-0011
Hours of Operation	24/7
Ages Served	All ages
Intercept Health	
Contact	1-540-315-6659
Hours of Operation	24/7
Ages Served	All ages
Region 1 Children's Mobile Crisis	
Contact	1-800-970-5897
Hours of Operation	Daily: 7 a.m.–11 p.m.
Ages Served	Youth only

City or County Served

City/County	Provider Name
Albemarle	Region 1 Children's Mobile Crisis
Alleghany	Region 1 Children's Mobile Crisis
Amherst	Region 1 Children's Mobile Crisis
Arlington	CR2
Augusta	Region 1 Children's Mobile Crisis
Bedford	Region 1 Children's Mobile Crisis
Campbell	Region 1 Children's Mobile Crisis
Chesapeake	City of Chesapeake Crisis Line
Danville	Danville-Pittslyvania Community Services
Dickenson	Dickenson County Behavioral Health
Fairfax	Fairfax-Falls Church CSB
Fairfax	CR2
Falls Church	Fairfax-Falls Church CSB
Floyd	New River Valley Community Services
Fluvanna	Region 1 Children's Mobile Crisis
Giles	New River Valley Community Services
Greene	Region 1 Children's Mobile Crisis
Hampton	Hampton-Newport News CSB
Harrisonburg	Harrisonburg-Rockingham CSB
Highland	Region 1 Children's Mobile Crisis
James City	Colonial Behavioral Health

City/County	Provider Name
Loudoun	CR2
Louisa	Region 1 Children's Mobile Crisis
Montgomery	New River Valley Community Services
Nelson	Region 1 Children's Mobile Crisis
Newport News	Hampton-Newport News CSB
Norfolk	Behavioral Health Services of Virginia
Pittsylvania	Danville-Pittslyvania Community Services
Poquoson	Colonial Behavioral Health
Prince William	CR2
Pulaski	New River Valley Community Services
Radford	New River Valley Community Services
Rappahannock	Region 1 Children's Mobile Crisis
Richmond	Behavioral Health Services of Virginia
Roanoke	Intercept Health
Rockingham	Harrisonburg-Rockingham CSB
Spotsylvania	Behavioral Health Services of Virginia
Virginia Beach	Virginia Beach CSB
Waynesboro	Region 1 Children's Mobile Crisis
Williamsburg	Colonial Behavioral Health
York	Colonial Behavioral Health