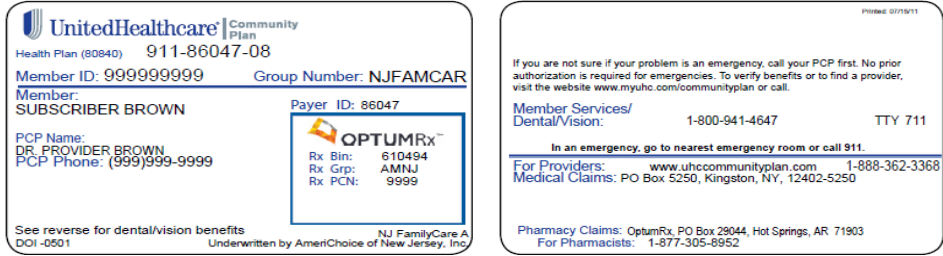


New Jersey Developmental Services Program Quick Reference Guide

ID Card	
Clinician is Responsible for:	Verifying benefits/eligibility online at UHCprovider.com or call the Behavioral Health number located on the back of the Member's ID card - Obtaining authorization as necessary - Being familiar with the Network Manual located on our web site: providerexpress.com >Guidelines / Policies & Manuals> Network Manual
Prior Authorization	All autism services require prior authorization: - Verify benefits/eligibility online at providerexpress.com or call the Behavioral Health number located on the back of the Member's ID card - Prior Authorization can be obtained via Treatment Authorization Request Form and submitted either - Online at optumpeeraccess.secure.force.com/ABAAtreatment/ - Or via fax at 1-888-541-6691
Claims Paper Submission	Mail paper claims to: - UnitedHealthcare Community Plan, P.O. Box 5250, Kingston, NY 12402 - All autism provider services must be billed on a Form 1500 - Submission should occur within 180 days of date of service
Electronic Submission	Submit claims online through: - Claims Payer ID 87726 - Electronic Remittance Advice (ERA) Payer ID 86047 - EDI Support 1-800-210-8315 or email ac_edi_ops@uhc.com
Claim Status	Claims status can be obtained by calling Customer Service Center: 1-888-362-3368 - Or through the Web portal at providerexpress.com
Claim Appeals	Claim appeals process: Mailed to Optum, Appeals & Grievances P.O Box 30512 Salt Lake City, UT 84130-0512
Update Practice Info	You can update your practice information by contacting your designated Autism Network Manager.
Disclaimer	Information contained herein is subject to change. Please contact your Network Manager with any questions.
Network Management	Caity Wadsworth Specialty Network Manager Email: Catherine.wadsworth@optum.com