

# Claim Denial Code YV9 Assistance



## Getting YV9 denials when submitting claims in the secure Provider Portal?

A **YV9 denial** code means the submission is missing the rendering provider National Provider Identifier (NPI) for the date of service.

For a correct submission, select the rendering provider from the **“Signature of Rendering Provider” drop down box** (shown by the oval below) and enter the correct **“Rendering Provider NPI”** (shown by the rectangle below).

To continue with claims submissions, click to sign in to the secure provider portal.

Sign in

The screenshot shows a form with two main sections: Patient and Provider. The Patient section includes a Patient Control Number field and two signature fields, each with an 'On File' button. The Provider section includes a Federal Tax ID field, an 'Accept Assignment?' radio button (Yes/No), a 'Service Address' dropdown menu, and a 'Rendering Provider NPI' field. The 'Signature of Rendering Provider' dropdown menu is circled in orange, and the 'Rendering Provider NPI' field is highlighted with an orange rectangle. An orange arrow points from the 'Signature' section to the 'Signature of Rendering Provider' dropdown menu.

## Other Helpful Links

[Access and New User Registration](#)  
[Managing Access](#)  
[Navigating the Portal](#)  
[Additional Training and Resources](#)



## Questions

Contact your Behavioral Health Provider Advocate at  
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