

## Claim Denial Code YV9 Assistance



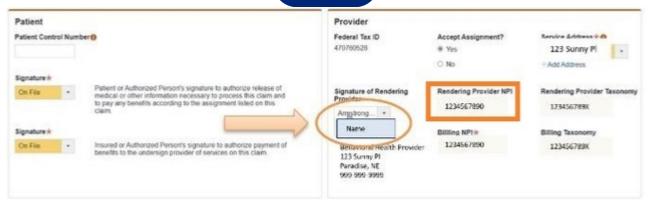
## Getting YV9 denials when submitting claims in the secure Provider Portal?

A **YV9 denial** code means the submission is missing the rendering provider National Provider Identifier (NPI) for the date of service.

For a correct submission, select the rendering provider form the "Signature of Rendering Provider" drop down box (shown by the oval below) and enter the correct "Rendering Provider NPI" (shown by the rectangle below).

To continue with claims submissions, click to sign in to the secure provider portal.

Sign in



## **Other Helpful Links**

Access and New User Registration
Managing Access
Navigating the Portal
Additional Training and Resources





Contact your Behavioral Health Provider Advocate at <a href="https://ohbs.centralregion@optum.com">ohbs.centralregion@optum.com</a>

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