

## **Provider Notification**

## **Update – New Jersey Substance Abuse Monitoring System**

As a result of feedback received from providers and managed care organizations (MCO's), the New Jersey Substance Abuse Monitoring System (NJSAMS) to the most recent release of NJSAMS. These changes were effective Jan. 23, 2025.

If a provider is requesting a prior authorization from an MCO, NJSAMS will require the NPI fields to be completed. When a provider attempts to submit a request without a complete NPI, they will be prompted to complete the NPI fields. When the NPI is entered, the prior authorization request can be submitted. If a client is not Medicaid enrolled, there will be no requirement for an NPI number in NJSAMS.

The clinical institute withdrawal assessment (CIWA) and clinical opioid withdrawal scale (COWS) will include a "Not Assessed" option to all screening questions. This allows providers to complete the fields without actually performing the screening.

The mandatory fields for the provider phone number in the Level of Care Index (LOCI) will be labeled "Counselor/Supervisor Phone Number." MCOs have requested the phone number of provider staff who can discuss or report on the client's need and the specific prior authorization request.

There will be a new question and fields for providers to add a fax number into NJSAMS. These fields are not currently mandatory but may be necessary for communications with the MCOs.

Thank you.

The NJSAMS Team

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